



Chartered Trading
Standards Institute
ADR Competent Authority

Approval as a Consumer ADR Body

This is to certify that

Bus Users UK Ltd

Has been approved as a Consumer ADR Body
for purposes of the Alternative Dispute Resolution
for Consumer Disputes (Competent Authorities
and Information) Regulations 2015

3rd April 2017

Approval is granted by us under arrangements delegated to us by the Secretary of State
for the Department of Business, Innovation and Skills.



CTSI Chief Executive